



YEAR ONE OF OUR ENHANCED ACCESS SERVICE

RUMWORTH PCN SERVICE OVERVIEW

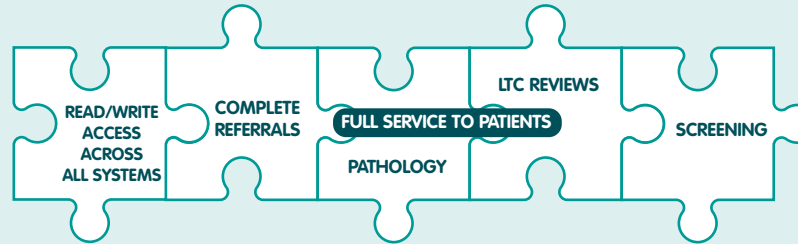
OCTOBER 2022 - OCTOBER 2023

FED EXTRAS – GIVING OUR PCNS EXTRA VALUE FOR THEIR MONEY

**PCN
SITE**

APPOINTMENTS

**MON-FRI EVENINGS
AND SATURDAYS**



HEAD OFFICE PROVIDE

- Staff recruitment training and monitoring
- HR
- Governance (quality audits, surveys & risk assessments)
- Finances
- Service provision
- Rota management
- Secretarial provision
- Stock
- Prescribing monitoring

APPOINTMENTS OFFERED	5 083	
APPOINTMENTS BOOKED	80%	4,046
9% DNAs	453	

Annual Hours

CONTRACTED
1,807

VS ACTUAL
1,869.5

'Can't praise this service enough, brilliant staff'

'Very impressed with the service you deliver for our PCN and I am aware that each and everyone of you goes above and beyond what the patients and the practices expect. It doesn't go un-noticed'

'Brilliant to be able to have quick access for a blood test and should be an asset for people who are working. Staff were excellent. Brilliant service'

