



YEAR ONE OF OUR ENHANCED ACCESS SERVICE

HALLIWELL PCN SERVICE OVERVIEW

OCTOBER 2022 - OCTOBER 2023



**BOLTON
GPFEDERATION**

Supporting and Shaping Local Communities

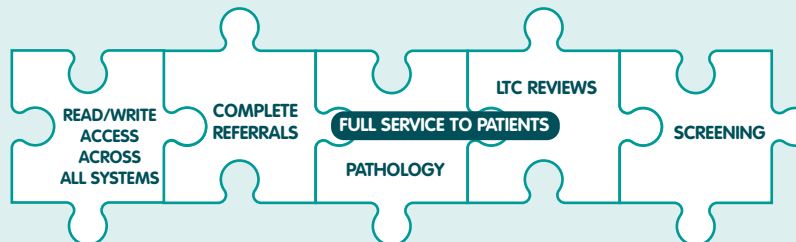
FED EXTRAS – GIVING OUR PCNS EXTRA VALUE FOR THEIR MONEY



PCN
SITE

APPOINTMENTS

MON-FRI EVENINGS
AND SATURDAYS



HEAD OFFICE PROVIDE

- Staff recruitment training and monitoring
- HR
- Governance (quality audits, surveys & risk assessments)
- Finances
- Service provision
- Rota management
- Secretarial provision
- Stock
- Prescribing monitoring

APPOINTMENTS
OFFERED

5,390

APPOINTMENTS
BOOKED

75%

4,093

9% DNAs

499

Annual Hours

CONTRACTED
1,755



ACTUAL
1,802.25

'Can't praise this service enough, brilliant staff'

'Very impressed with the service you deliver for our PCN and I am aware that each and everyone of you goes above and beyond what the patients and the practices expect. It doesn't go un-noticed'

'Brilliant to be able to have quick access for a blood test and should be an asset for people who are working. Staff were excellent. Brilliant service'



we
are your enhanced
access service
delivery team



Improving access



Developing and growing the workforce



Tackling inequalities