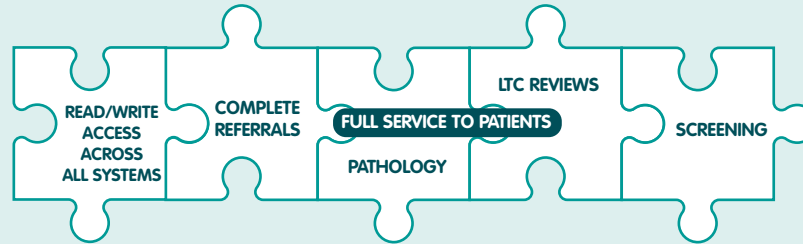


YEAR ONE OF OUR ENHANCED ACCESS SERVICE FARNWORTH AND KEARSLEY PCN SERVICE OVERVIEW OCTOBER 2022 - OCTOBER 2023

FED EXTRAS – GIVING OUR PCNS EXTRA VALUE FOR THEIR MONEY



HEAD OFFICE PROVIDE

- Staff recruitment training and monitoring
- HR
- Governance (quality audits, surveys & risk assessments)
- Finances
- Service provision
- Rota management
- Secretarial provision
- Stock
- Prescribing monitoring

**APPOINTMENTS
OFFERED**

5,900

**APPOINTMENTS
BOOKED**

85%

5,022

11% DNAs

627

Annual Hours

**CONTRACTED
2372.5**

VS

**ACTUAL
2,394**

'Can't praise this service enough, brilliant staff'

'Very impressed with the service you deliver for our PCN and I am aware that each and everyone of you goes above and beyond what the patients and the practices expect. It doesn't go un-noticed'

'Brilliant to be able to have quick access for a blood test and should be an asset for people who are working. Staff were excellent. Brilliant service'

