

YEAR ONE OF OUR ENHANCED ACCESS SERVICE

BREIGHTMET & LITTLE LEVER PCN SERVICE OVERVIEW

OCTOBER 2022 - OCTOBER 2023







DEVELOPED A DASHBOARD FOR LIVE PERFORMANCE/DATA REPORTING

LTC REVIEWS COMPLETE READ/WRITE FULL SERVICE TO PATIENTS **SCREENING** REFERRALS ACCESS ACROSS **PATHOLOGY ALL SYSTEMS**

HEAD OFFICE PROVIDE

- Staff recruitment training and monitoring
- HR
- **Governance (quality** audits, surveys & risk assessments)
- Finances
- Service provision
- Rota management
- Secretarial provision
- Stock
- Prescribing monitoring

PCN SITE

APPOINTMENTS

MON-FRI EVENINGS AND SATURDAYS











Practice



Advanced Clinical Practitioner

APPOINTMENTS OFFERED

APPOINTMENTS BOOKED

Annual Hours

80%

11,159

'Can't praise this service enough, brilliant staff'

'Very impressed with the service you deliver for our PCN and I am aware that each and everyone of you goes above and beyond what the patients and the practices expect. It doesn't go un-noticed'

'Brilliant to be able to have quick access for a blood test and should be an asset for people who are working. Staff were excellent. **Brilliant service'**



Medical

Secretary

Paramedic



Health Care Assistant





9% DNAs

CONTRACTED 2,288



ACTUAL

3,305.75







