

Bolton Volunteer Charter

The Bolton Volunteer Charter is a set of principles designed to help groups and organisations demonstrate their commitment to volunteers and to support quality volunteering experiences. The Charter has been developed with volunteer-involving organisations and volunteers in Bolton. It aims to encourage everyone to agree to the same pledge of commitment in promoting, encouraging and valuing volunteering and volunteers in Bolton.

Organisation Name: Bolton GP Federation
commits to these principles and aspires to incorporate them into our volunteering practice.



The key principles of this Charter are:

- **Volunteering is always something that should be person centred.**
- **Volunteering is for community benefit.**
- **Volunteering builds on the strengths within the community.**
- **Volunteering is a choice freely made by each individual, is open to all and is mutually beneficial, both to the volunteer and the organisation.**
- **Volunteers should be recognised for their contribution.**

People

Volunteers:

- are treated with respect as individuals
- know what is expected of them in their role
- are valued and have a voice

We Will:

- welcome volunteers and help them to feel part of the organisation
- be flexible to enable people to carry out their volunteer role, removing barriers where possible
- express our appreciation of volunteers' contributions

Policy

- volunteer recruitment processes are fair
- all volunteers will have an induction
- volunteers are provided with support/supervision to carry out their role and will receive appropriate ongoing training and development
- we have a duty of care to our volunteers for both their physical and mental wellbeing
- we will ensure that appropriate insurances are in place related to volunteers
- appropriate policies are in place to guide volunteers and processes are available to resolve any difficulties

This Charter has been developed by Bolton CVS with help and support from voluntary and community organisations at the Bolton Volunteer Co-ordinators Forum, Bolton CVS volunteers, Bolton NHS Foundation Trust, Bolton University, Fortalice, Bolton Council, Greater Manchester Mental Health and Host UK.

